



2022 - 2023

ServeHAITI

ANNUAL REPORT



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**"Sa ou pa konnen
pi gran pase ou."**

(What you do not know is
bigger than you)

- Haitian Proverb



Progress in the Face of Adversity

A Word from our Organizational Director

Together, we are forging a brighter and healthier future for the resilient people of Grand-Bois and the surrounding areas.

In the challenging context of Haiti's political situation, which shows no signs of improvement, especially in Port-au-Prince, we are fortunate that Grand-Bois remains a peaceful area. However, the safety concerns persist as our staff and community members occasionally need to travel to the troubled capital. The volatile political environment has also disrupted our supply chain, resulting in increased costs for essential resources and services. Moreover, the demand for our healthcare services has surged, with daily patient numbers rising from 50-70 to 100-150, requiring the need for more medical professionals, medical supplies, and more benches in the waiting rooms. This growth reaffirms our commitment to expanding our operations in the coming years, making your support as donors more vital than ever to fulfill our mission.

Despite these obstacles, we have made significant progress in Grand-Bois. Repairs to our solar power system have been completed, ensuring reliable electricity for our healthcare services. We have installed a new sanitary block in collaboration with DINEPA, prioritizing sanitation and hygiene. New hires, promotions, and salary increases have been implemented to support our dedicated staff amidst economic challenges. With your contributions, we have acquired a much-needed vehicle and a new motorcycle to aid our expanding operations. In addition, we delivered 20 iPads to the Les Palmes school and continue to support others.

We provided financial assistance to the community's project for road construction and the building of a police station in Grand-Bois, which will provide a safer road to Port-au-Prince and more security for the area. We are also providing more professional development programs to enhance the skills of our Community Health Workers. Our data collection efforts have been strengthened through the implementation of a new CommCare app. Furthermore, we are exploring the potential implementation of an Electronic Medical Record (EMR) system.

We express our deep gratitude for your unwavering support, which empowers us to overcome the challenges posed by Haiti's political situation and expand our impact. Together, we are forging a brighter and healthier future for the resilient people of Grand-Bois and the surrounding areas.



A handwritten signature in black ink, appearing to read 'Ron Apollon'.

Ron Apollon
Organizational Director, ServeHAITI

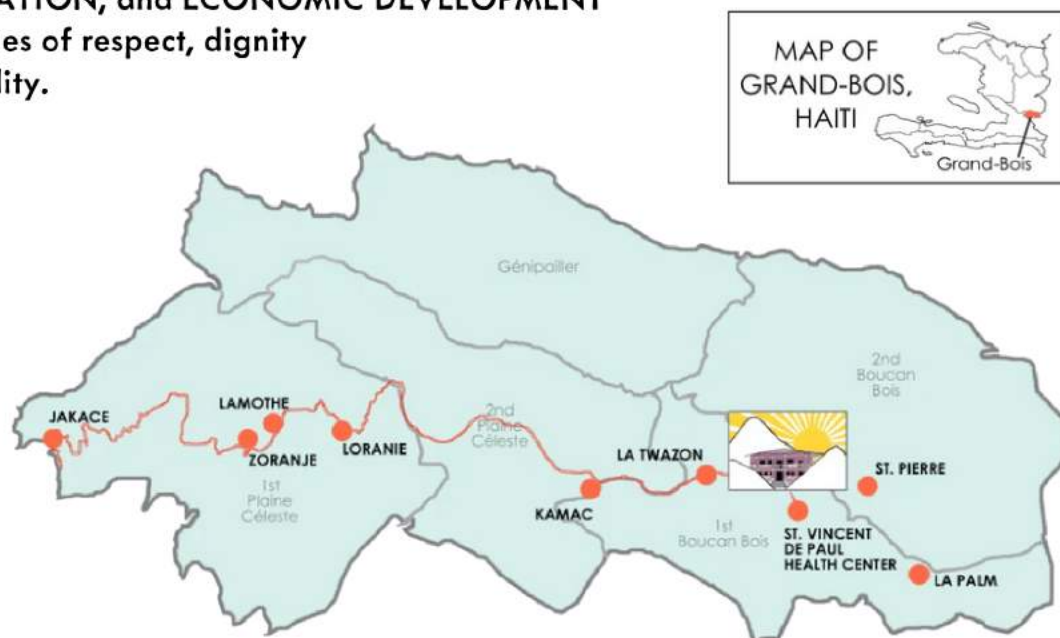


About ServeHAITI

OUR MISSION

To foster health and development opportunities
for the people of Grand-Bois, HAITI

ServeHAITI is a volunteer organization committed to working in solidarity with the people of Grand-Bois, Haiti. A community-centric approach has been adopted to address issues in HEALTH, WATER, EDUCATION, and ECONOMIC DEVELOPMENT using core values of respect, dignity and sustainability.



Grand-Bois is nestled among rolling hills, green valleys, and is home to a community of approximately 65,000 vibrant and resilient people. A single, unpaved road bisects the 100 square mile region, making travel to this remote and beautiful area exceptionally difficult.

Year in Review



Strategic Progress

We launched our 5-year strategic plan in early 2022, upgrading power resources and expanding health services. Year 2 focused on execution, prioritization, and team restructuring. We also strengthened fundraising, marketing, and budget management, fostering cross-collaboration for improved solutions in Grand-Bois.



Iowa Fundraiser

The fundraiser marked our first in-person event in Iowa since the pandemic. With the theme "Shine a Light," we raised funds to upgrade our solar panel system crucial to our patients and staff. We introduced a dual-event format, connecting audiences in Iowa and Atlanta in a watch-event. It was our most successful fundraiser to date.



Team Empowerment

We strengthened our team at the Health Center by hiring an administrative manager and promoting internal employees. Collaborating closely with our Community Health Workers, we shared compelling local stories through social media. Our US team underwent positive changes, including updated board and committee responsibilities and the promotion of Ron Apollon as Organizational Director, leading both Haiti and the US teams.



Powering Progress

Thanks to donor support, we were able to upgrade our solar power system at the Health Center in Grand-Bois, reducing reliance on diesel generators. It has enabled vital medical services, patient records, and data collection by our Community Health Workers. Despite this progress, we are still in need of funds to expand and sustain this system for future facilities.



Haiti Journey

Overcoming challenges, we established a secure route to travel to Grand-Bois via the Dominican Republic. With staff safety as our top priority, we conducted a comprehensive review with experts and local staff. Our Organizational Director visited the Health Center twice, collaborating with the team to successfully address critical matters.



Board Retreat

Our first in-person board retreat since 2019 allowed us to make significant progress. We focused on detailed implementation plans for 2023, strengthening staff and volunteer engagement. In December, we warmly welcomed 5 new board members while bidding farewell to 2 members whose terms ended.

Our work in Haiti

HEALTH

At the heart of our work is our mission to provide the people of Grand-Bois with access to a quality, comprehensive healthcare system that serves all members of the community at every stage of life.

With the support of our donors, the St. Vincent de Paul Health Center provides primary and acute medical services, dental and malnutrition care, perinatal and obstetric services, optometry, a pharmacy, and community health education classes. Our doors are open 24/7 every day of the year.

With help from The National Directorate of Potable Water and Sanitation (DINEPA), we were able to install a new sanitary block on the Health Center's premises. Sanitation and hygiene is a key component of public health, and we are grateful for this addition that will be used by our Health Center personnel. There is also space to add showers for them in the future.



Nicole Vertus, archivist, treats a malnourished child



The St. Vincent de Paul Health Center



New sanitary block on Health Center Premises



21,117

patients seen at
the Health Center
this year



3,868

residents given
medical care free
of charge



392

babies delivered
at the Health Center



238

children completed
our Medika Mamba
Malnutrition Program



1800
home visits
by our
**Community
Health Workers**
each month

Our network of 20 Community Health Workers (CHWs) are the conduit for the Health Center. Their mission is to be true agents of health in the region by providing quality health education and early identification of individuals who require care. Our CHWs make hundreds of referrals to the Health Center each year for conditions including malnutrition, high blood pressure, severe burns and wounds, and prenatal care.



Community Health Worker, Wilgain Excellent, takes a resident's blood pressure at their home.

WATER

ServeHAITI continues to address community health problems through clean water initiatives. The 5,500 water filtration systems that we have distributed throughout the community are maintained by our Water Technicians.



413

Repairs made this year
on Gift of Water
filtration systems



Our work in Haiti (cont.)

EDUCATION



Students from L'Ecole Communautaire de les Palmes with the school's new iPads

Access to affordable healthcare is a catalyst for the prosperity of families, enabling them to prioritize their children's education and seize economic opportunities within their households and communities. While our Teacher Training and Restore Our Schools Programs are temporarily on hold, we remain committed to assessing how we can support the community's aspirations for enhanced education, which includes continued support for L'Ecole Communautaire de les Palmes thanks to ongoing commitment from ServeHAITI donor, Patti Hoysa. In a positive development this year, that school received a valuable contribution of 20 iPads for their classrooms. Generously donated by the Our Lady of Lourdes Haiti Ministry in Atlanta, GA, these devices empower students by connecting them to the internet and allow teachers to enhance the quality of education they provide.

ECONOMIC DEVELOPMENT

Over the past two years, ServeHAITI has actively contributed to the improvement of roads in the area. In 2020, through the efforts of local elected officials, the Haitian government supplied equipment and operators to grade and enhance multiple roads in Grand-Bois. This initiative aimed to ensure safer travel and facilitate the transportation of goods to and from markets. However, the government was unable to provide fuel for the heavy equipment required. SHecon (ServeHAITI's economic development committee) took the initiative to fund fuel purchases amounting to \$18,500 USD.

ServeHAITI remains committed to supporting Grand-Bois entrepreneurs by maintaining regular communication and providing assistance to those who have been granted loans. Due to the prevailing gang violence in Haiti, travel restrictions have hindered new entrepreneur loans from being granted in Grand-Bois this year.

ServeHAITI will continue to support the economic development of the community despite the challenges we face. We are committed to finding alternative solutions and providing necessary resources to empower local entrepreneurs and foster sustainable progress in Grand-Bois.



Community members assist with new road development in Grand-Bois

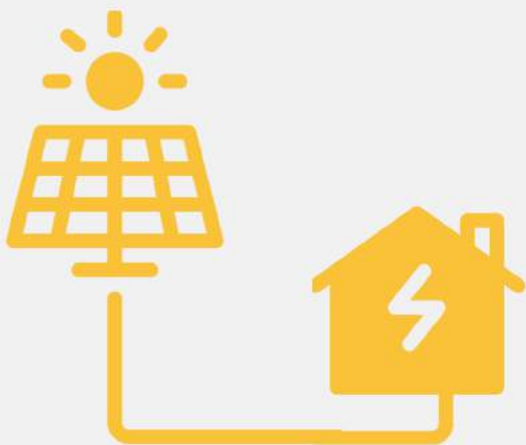


Solar is Saving Lives

This electricity powers life-saving services for our entire community, and ensures the safety of our staff as they will no longer have to make dangerous trips to Port-au-Prince in search of diesel fuel for the generators.

Thanks to donors like you, we were able to update our failing solar power system this year. We are thrilled to announce that we are no longer relying on diesel fuel backup generators for power. This electricity powers life-saving services for our entire community, and ensures the safety of our staff as they no longer have to make dangerous trips to Port-au-Prince in search of diesel fuel for the generators. We are so grateful to those who generously donated to upgrade this 17-year old self-installed system. This initial phase of the expanded system will launch our organization into the next 20 years of our existence while supporting all of our initiatives.

While this is a significant accomplishment for us, it is just the first step towards sustainability. We will continue to raise funds to manage and enhance this system as it ensures life-saving power for our current Health Center as well as forms the basis for a proposed expansion of our services into the nearby National Market Building.





Our Leadership + Team



Dr. Léopold Bourgouin
Medical Director



Dr. Marie Ange Ulysse
Assistant Medical
Director



Ron Apollon
Organizational Director

ServeHAITI employs over 50 Haitian medical and support personnel who keep the doors of the Health Center open 24 hours/day. Our staff includes the following:

Physicians, Nurses, Pharmacy Technicians, Administrative Assistant, a Social Worker, Community Health Workers, Water Technicians, Security Agents, Drivers, Chefs, a Radio Manager, and Maintenance Workers.

This year, 3 staff members were promoted within the organization, and we welcomed a new Health Center Administrator:



André Fritz Jean Louis
Promoted to:
Director of Operations



Fedelyne Israel Innocent
Promoted to:
Assistant Administrator



Dorcilus Dorelien
Promoted to:
Community Health
Program Supervisor



Michelet Estime
Health Center
Administrator

Message from the Chair



Kazushi Udagawa
ServeHAITI Chair

“

We extend our deepest gratitude for your dedication to our cause. Your support propels our progress and inspires us to pursue sustainable solutions with unwavering determination.

As we enter the second year of executing our 5-year strategic plan, we continue to build upon our achievements, positioning ourselves for sustained impact and growth to fulfill our mission of fostering health and development opportunities for the people of Grand-Bois.

Last year, we successfully implemented Phase 1 of our solar power system, reducing our reliance on fossil fuels and embracing clean energy solutions. This milestone ensures a stable electricity supply for our healthcare services, paving the way for a brighter, cleaner future.

Looking ahead, we are preparing to embark on Phase 1.5 and Phase 2 of our strategy. Construction of a new building adjacent to our Health Center will expand our capacity to support healthcare, education, and economic development initiatives, creating a community hub in Grand-Bois.

To realize our vision, we rely on your continued financial support and expertise. Your contributions and assistance are essential to the success of our initiatives in health, water, education, and economic development. Together, we can drive sustainable change and transform lives. We extend our deepest gratitude for your dedication to our cause. Your support propels our progress and inspires us to pursue sustainable solutions with unwavering determination. With your ongoing support, we are confident in our ability to make a lasting impact in Grand-Bois Haiti.

Join us as we amplify our efforts and create a brighter future for those in need!

With heartfelt appreciation,

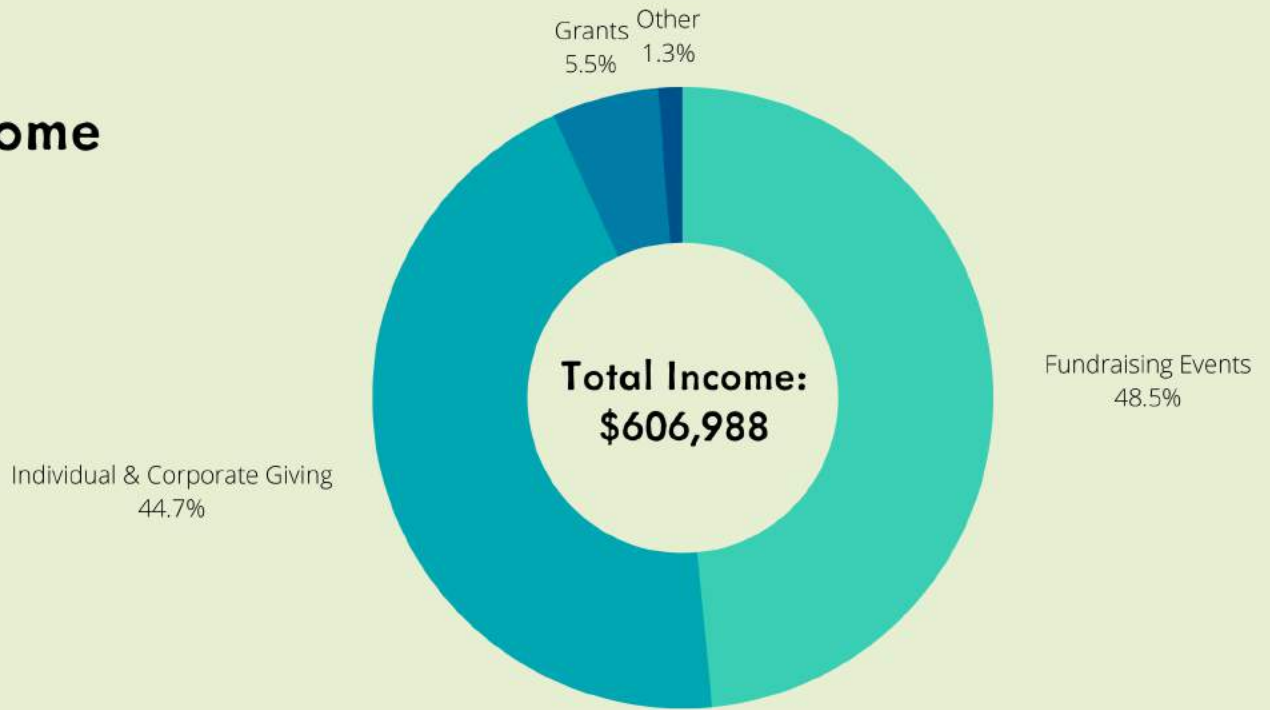


Kazushi Udagawa

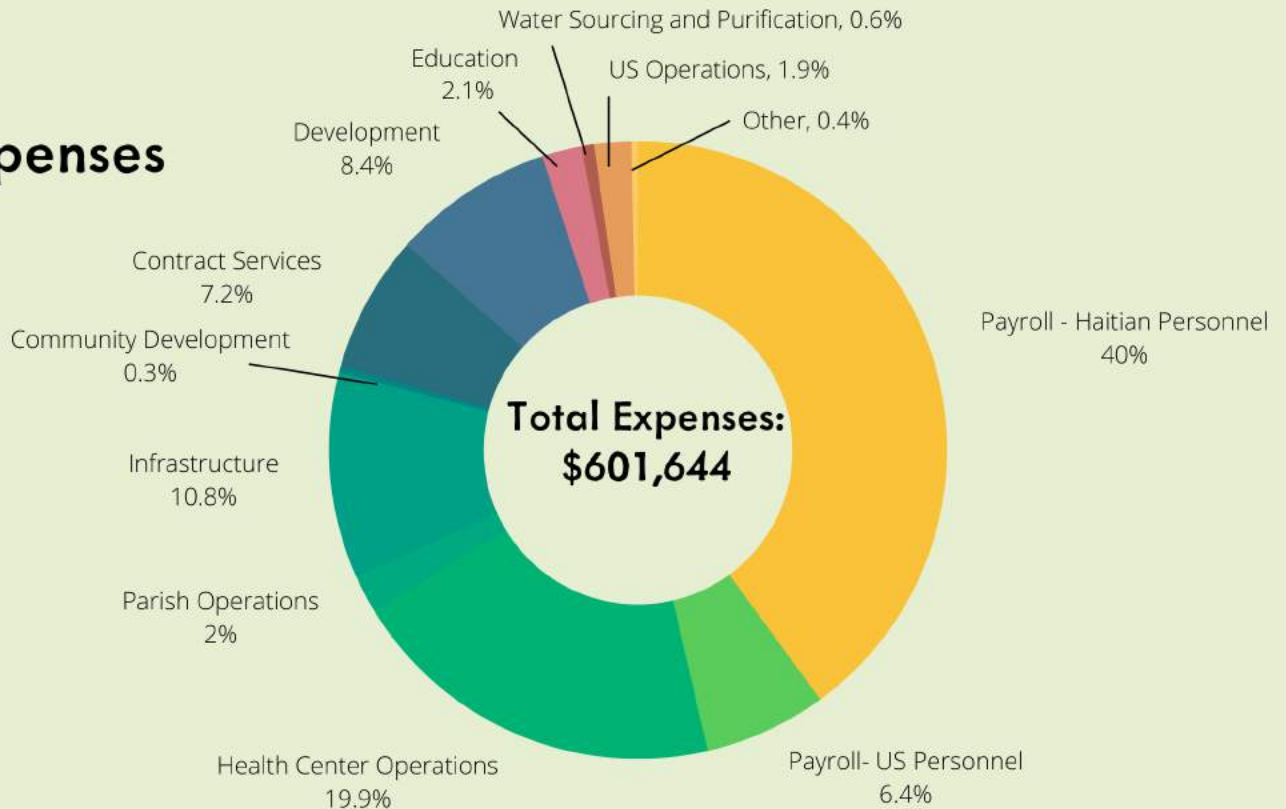


Financial Summary

Income



Expenses



83% of our expenses go directly to programs in Haiti.

Board of Directors

Kazushi Udagawa - Interim Chair
Greg Amoroso - Treasurer
Luanne Smith - Secretary
Peter Anderson, Esq
Sabine Apollon-Lopez
Nyrva Cadet

Karen Chung, FNP-BC
Matt Downen, MD
Bernetta Jones
Liz Kelly
Dave Schumacher



Thank You

ServeHAITI gratefully acknowledges the individuals, organizations, and foundations whose generous financial support makes our work possible. Although space considerations preclude us from listing every contribution here, we would like to express our sincere gratitude to everyone who contributed to ServeHAITI during the 2022 – 2023 Fiscal Year. Without you, we could not achieve our goals in solidarity with the people of Grand-Bois, Haiti.

Gifts of \$25,000+

Mrs. Henry Aaron

Victor Haydel

Mrs. Patti Hoysa

St. Thomas More Catholic Church

Gifts of \$10,000 - 24,999

Mr. & Mrs. Peter Anderson

Michael & Judith Devine

Gloria & Larry Dlouhy Family

Gary & Mary Froeschle

Will & Jen Froeschle

Nicole Jasper

Dr. Charmaine Lewis

St. Paul The Apostle Church, Davenport

Gifts of \$7,500-9,999

Margaret & Bob Balke

Mr. & Mrs. Wayne Book

Centennial Home Improvements, LLC

Mr. & Mrs. Lawrence E. Flatley

Tom and Liz McDermott

National Christian Foundation

The Basilica of the Sacred Heart of Jesus, Atlanta



Gifts of \$5,000-7,4999

AIG
Ben & Carey Arndt
Mr. Ben Froeschle LLC
Mr. & Mrs. Donald & Lauri Blough
Cindy & Dave Broders
CAF America
Christine Grove
John & Angela Laughter
Our Lady of Lourdes Sister Parish
Our Lady of the River Catholic Church
Stan Reeg
Matt & Mary Thompson
Tycoga Vineyard & Winery LLC
University of Notre Dame Donor Advised Fund
Matt & Amanda Willimack

Gifts of \$1,000-4,999

Lynn and Greg Amoroso
Amoroso Compliance Consulting LLC
Anna & Willie Argo Charitable Fund
Wiedad Roodly Archer
Sharon & William Barrett
Barron Equipment & Overhead Doors
Bellevue Rotary Club
Bruce & Sue Boyler
Boyer's Ornamental Iron
Dan & Mary Breidinger
Pete & Julie Bush
William & Erin Bush
Antoine Patrice Cassagnol
Mr. & Mrs. John A. Chandler
Mr. Stephen Chenney
Cheyenne Camping Center
Karen Chung
Michael & Mary Chupka
CMT Highway LLC
Daniel Condon
Alan C Downen
Eversheds Sutherland LLP
First Congregational United Church
of Christ, DeWitt
Mr. James A. Froeschle
Mark & Linda Froeschle
Dr. & Mrs. Michael Grady
Grumpy's Saloon
Laura Harrison
Michelle Hession
Jennifer & Kim Hildebrand
Mr. & Mrs. Michael Howcroft
Cory & Sharae Huff

Dr. & Mrs. David Jarrin
Jeff's Car Corner LLC
Jim Schroeder Construction, Inc.
Buffy & Jordan Kaplan
Cathleen & Joe Kellenberger
Ms. Elizabeth G. Kelly
Mr. & Mrs. Jim Kelsoe
Ms. Carolyn Kisner
Neil Knox
Susan Krawczyk
Shirleen Laubenthal
Steve & Sharon Loeffelholz
Pete & Gina Loken
Steve & Joann Marriott
Mr. James R Marrone
Mays Family Foundation
McCarthy Bush Corporation
Kevin & Patty McClimon
Lucas & Lisa McDermott
Marvin & Rita McRoberts
Thomas F McWhirter Jr
Mr. & Mrs. Justin Miller
Miller Trucking & Excavating
Myotech LLC
Theresa & David Pardun
Mr. & Mrs. Josh Paul
Pauls Family Foundation
Quad City Bank & Trust Co
Gene D. Rinehart
Michael & Valentina Schlichting
Jane & Brian Schmidt
Madeline Schroeder Smith
Mark & Sherri Sieverding
Christopher & Debra Smith
Josh & Leslie Smith
Ms. Luanne R. Smith
Ric & Cynthia Smith
St. Joseph's Catholic Church, Bellevue
Strieter Motor Company
Jacob & Melissa Sturm
Dr. Thomas Sunderbruch
The Kind World Foundation
Marcine & Matt Tracy
Mr. & Mrs. Jason & Katherine Trowbridge
Kazushi Udagawa
Vi Lo Properties, LLC
Mr. & Mrs. Hugh E. Wade
Tiffany Wilson
Kathleen Wolfe
Mr. Matthew Wolfe
Wolfe Family Charitable Fund

Gifts of \$500-999

Ellie Argo
Kelly Batres
Brian Brinig
Michael & Samantha Briones
Patricia S Carr
Alvin Conteh
Corporate Environments
Costello Construction, Inc.
Mrs. Kathy Cox
Bruce & Nancy Crowe
Peter & Sally Dean
Ms. Ann K. Doig
Mr. & Mrs. Timothy Dugan
Mr. Douglas Edwards
Fidelity Charitable Gift Fund
Kathleen & Jean Figaro
Kristen Fricks-Roman
Mr. & Mrs. Steven & Barbara Fye
Mr. & Mrs. Kathleen Joan & Russ Garfin
Denny Glancy
Gene & Janet Green
Adrienne Hardesty
Mr. Scott Holcomb
Jim Huiskamp & Stephanie Dittmer
Kelsey & Geoffrey Kaiser
Mr. & Mrs. Mac and Christine Knox
Mr. & Mrs. Douglas McKenna
Ken & Cathy Miller
Mr. & Mrs. Brenda Oprisch
John Plaxco
Cynthia L Remley
Ms. Amira A. Roess
Mrs. Lori Roling
Ms. Lisa Schmidt
Searle & Company
Mr. Thomas Shields
Ms. Jody Smith
Melaney Smith
Mr. Carter L. Stout
Wendy Strassner
Steuart & Linda Thomsen
Mr. & Mrs. Martin Truax
Colleen & Jeff Tyner
Mr. & Mrs. Robert Wagner
Cathy Weaver
Ms. Kimberly Logue Logue Woodland
Yoerger Enterprises LLC



**Please consider
a life-saving
donation today!**

www.servehaiti.org

