

# ServeHAITI

Annual Report  
2020 - 2021



# Message from the Chair

As I sit here and contemplate the past year, it is hard to know where to begin. This fiscal year for ServeHAITI began on June 1st, 2020, and at that time I was working 18 consecutive days in my COVID-19 unit at the hospital. It was exhausting, but strangely also one of the most rewarding times in my career as a physician. The teamwork and collaboration I experienced as a member of a unit of nurses, nurse aides, respiratory therapists, pharmacists, case managers, housekeepers, and countless others was an amazing tribute to human compassion.

Fast forward to November 2020, and upon routine low-risk screening, I was diagnosed with early stage breast cancer. I quickly became a recipient of all that teamwork, but was forced to take time off of work during chemotherapy. I needed a few months break from the Chair responsibilities, but it was a seamless time for the organization, as other amazing board members sprang into action. Again I was reminded of the power of teamwork, and will forever be grateful for my ServeHAITI colleagues for jumping in to get the job done.

**“Konbit” is a Kreyol term to describe a group of people coming together to achieve a goal.**

The staff in Haiti has been working on teamwork also. In August of 2020, I was in Grand-Bois with a small delegation who focused on understanding how to enhance our organizational structure in Haiti to provide the most support yet also emphasize autonomy and communication. What developed is called the “Konbit” call; “konbit” is a Kreyol term to describe a group of people coming together to achieve a goal. Our Konbit calls are facilitated by a board member, but the star team members are the leaders at the Health Center: Dr. Leo for the clinical staff, Jean-Louis for the community based staff, and Medjine for the administrative staff. Together, they create a team of leadership that supports all of our activities in Haiti.

# Message from the Chair



We made other changes to our Haitian teams. In the fall of 2020, we combined our Community Health Workers and Water Technicians into the same team led by Andre Jean-Louis, our social worker and Community Health Leader. This change was made to consolidate our team's efforts in the households and get all of our community-based activities working in our data management system. We also changed the Medika Mamba nutrition program to a community-based program. This means that children are still enrolled in the program at the Health Center, but all subsequent visits are done in the home by our talented team, preventing our tired and ill moms and children from having to walk to the clinic multiple times per month.

More recently, ServeHAITI lost a dear team member. As we recovered from our shock, we had daily reminders of how much of ServeHaiti's work she was quietly doing on a weekly or daily basis. For some organizations, not only would this be a heartbreaking situation, it would also be an impossible challenge. But instead I am discovering that she left detailed files, notes, manuals, or instructions for almost everything she did, like a celestial teammate smiling down on us.

And the rallying cry in every call is that someone is always there to help and to try something new, no matter how hard or mysterious the task may be.

This willingness to help is how ServeHAITI started and this is how we will persist regardless of obstacles thrown our way. In our 20 years of existence, we have battled many obstacles together: road blocks, construction woes, earthquakes, cholera epidemics, election unrest, hurricanes, crop loss, violence, and political upheaval. This year of COVID and cancer and assassinations and unforeseen loss is not unlike the others, in that context. We are a team, and together we can battle anything.

I was recently reminded of the Haitian motto: "L'Union fait la force," meaning with unity, there is strength. I can't imagine a more pertinent sentiment to define the 2020-2021 year than this one. I thank you for every minute of time or dollar you have given to us over the years - you are part of the team. And our team is ready to take on another 20 years of work with your assistance. Our needs are great, but together we are ready for the challenge.

- Charmaine Lewis



## ABOUT

# Who we are

ServeHAITI is a volunteer organization committed to working in solidarity with the people of Grand-Bois, Haiti. A community-centric approach has been adopted to address issues in HEALTH, WATER, EDUCATION, and ECONOMIC DEVELOPMENT using core values of respect, dignity and sustainability.

# Mission

ServeHAITI works to foster health and development opportunities for the people of Grand-Bois, Haiti.

# Vision

Grand-Bois becomes a thriving, healthy, self-sustaining mountain community. We imagine a world where all people of Grand-Bois have access to appropriate medical care, running water, and a chance to make a living while their children are educated in school.

# Values

Respect

Collaboration

Sustainability



## Financial Summary

### Income

Fundraisers continue to be the main source of our revenue, followed by individual and business support. Here is the summary:

54%



Fundraisers

44%



Individual and Business

2%



Dedicated CHW program funding

### Expenditure

ServeHAITI top expenses for 2020 are:

25%



Health Clinic Payroll

16%



Community Health Program (CHW and GOW)

16%



U.S. Payroll

10%

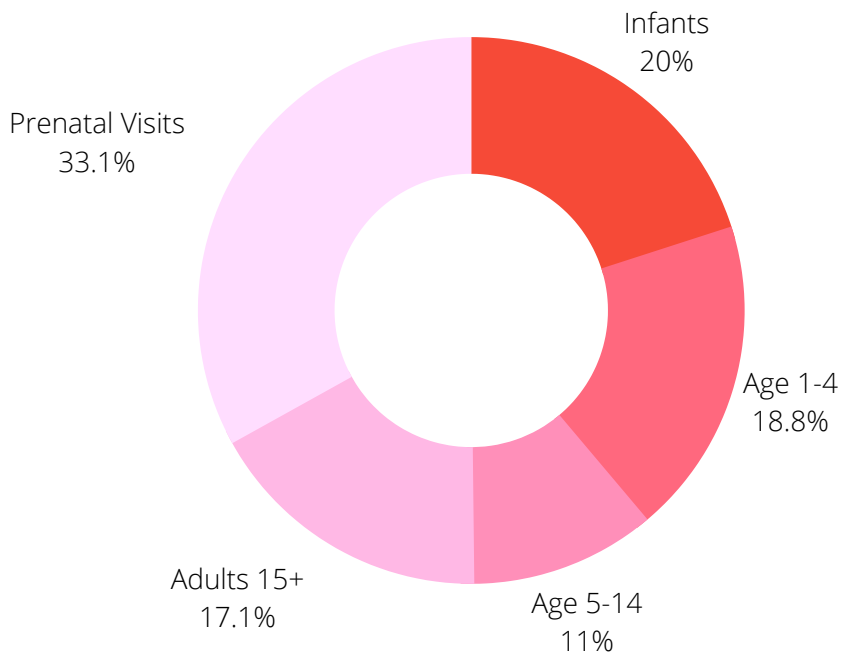


Health Clinic Operations/Medications

# Health

## Health Center

The Health Center saw a reduction in outpatient visits related to the COVID-19 pandemic in the spring and summer of 2020, as was noted throughout the world. The biggest change was seen in adult visits, which decreased dramatically compared to pre-pandemic. The Health Center continued to see similar numbers of infants, children aged 1-14, and prenatal women.



**9586**

**Total patients seen  
in the Health Center**

**1 in 3**

**Health Center visits  
are for prenatal  
care**

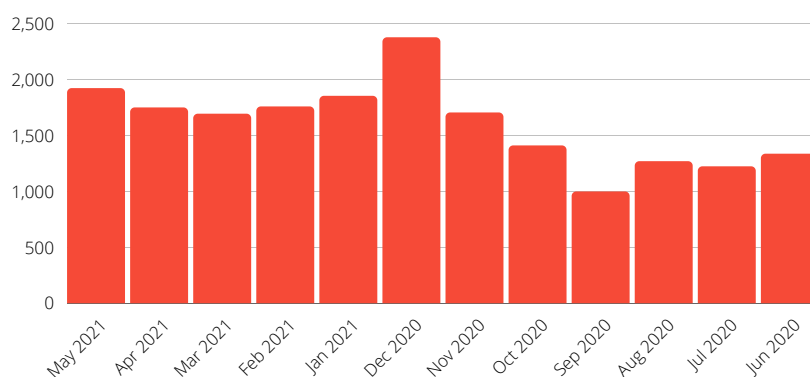
**398**

**Babies delivered at  
the Health Center**

# Health

## Community Health

As patients seeking clinic visits declined due to fears of COVID-19 infection, our Community Health Program was still making thousands of home visits to screen for high blood pressure, injuries, and prenatal complications.



CHW subsequent home visits

## Malnutrition Program

ServeHAITI's pediatric malnutrition program, called Medika Mamba, was moved from primarily a Health Center activity to a Community Health Activity in 2020. This prevents families from having to travel for all of their visits, reducing the amount of precious energy spent walking, sometimes for hours, to the clinic. Now our CHWs deliver the fortified peanut butter to the family and weigh the child in the household, while assessing barriers to success.

**11,053**

New households enrolled in the CHW program

**19,299**

Household follow up visits completed by the CHWs

**210**

Malnourished children enrolled in Medika Mamba

**81**

Home visits completed by CHWs for Medika Mamba

# Water

## Water Technicians

The Community Health program was married with the Water Technician program in 2020 in order to consolidate management under ServeHAITI's Social Worker, Andre Jean-Louis. He has been with the program since he was hired in 2008 to lead the Community Health Workers in ServeHAITI's PEPFAR grant. This means that CHWs perform routine checks of the water filtration systems in households when they visit for other health screening activities, and refer technical needs to the Water Technicians on the team. This operational system helps optimize the workforce and allows our Water Technicians to cover more geography.



**2,283**

Household water assessments completed by CHWs

**86.7%**

Household filtration systems in use

**241**

Repairs made to household water filtration systems

**1,999**

Chlorine tablets distributed



# Other Activities

## Economic Development

ServeHAITI's SHEcon Committee continues to provide funding to entrepreneurs in the region. As of now, 24 businesses have been supported:

- 12 Bean Resellers
- 6 Bakeries
- 2 Electronic and Solar Panel Sales
- 2 General Stores
- 1 Raising Goats
- 1 Agricultural Supply Store

**\$27,582**

Cumulative micro-loan funding provided by SHEcon

**24**

Cumulative entrepreneurs supported

## Education

The Education Committee continued its partnership with the secondary school in Palmes to support a pilot program there. In collaboration with the principal of the school, a rabbit program was started to sustainably support the school's feeding program and introduce another source of protein into the students' diets. In addition, the Committee continues to support teacher salaries.

The Education Committee is working on a ten-year improvement plan for the schools in the Grand-Bois area while continuing to support the Bon Samaritain de Palmes school.

**400+**

Students impacted by the Palmes secondary school program

**89**

Number of schools in Grand-Bois



**We thank you for your ongoing support of our programs.**

## **Acknowledgements**

Your faithful support this past year was critical to our ability to face crisis after crisis, while still maintaining regular operations. Thank you for your generous financial and in-kind contributions, for attending our events and spreading the word about the important work we do, but most of all for partnering with us as we serve the people of Grand-Bois and give them the possibility to build a better life for themselves.

In loving memory of Shakira Gavin. Shak, we will miss you.

ServeHAITI  
1190 N. Highland Ave NE #8974  
Atlanta, GA 31106  
(888) 641-0900  
[www.servehaiti.org](http://www.servehaiti.org)



### Gifts of \$10,000+

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