

2018 - 2019 Annual Report



SERVEHAITI
1190 N. HIGHLAND AVE NE
#8974
ATLANTA, GA 31106

About ServeHaiti

MISSION

To foster health and development opportunities for the people of Grand-Bois, Haiti.

VISION

Our vision is for Grand-Bois to grow into a thriving, self-sustaining mountain community where every man, woman and child has access to healthcare, a quality education, economic opportunities, clean drinking water and nutritious food. By working together with our Haitian partners, we are committed to helping alleviate unnecessary human suffering in this impoverished region.

VALUES

RESPECT

COLLABORATION

SUSTAINABILITY

LEADERSHIP – BOARD OF DIRECTORS

VICTOR HAYDEL, CHAIR

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Message from our Executive Director

This fiscal year brought a cycle of crises. A few cholera cases in June quickly morphed to epidemic, but our local staff was prepared with supplies to treat the first tranche of patients. Emergency funding calls through social media allowed us to procure materials to stay ahead of the disease, but we still had 5 deaths at our Health Center. Though the outbreak was devastating to the region, ServeHAITI was able to mitigate the effects by providing strong regional management in treatment and emergency prevention programs. Our operating budget was stretched by the extra expense, and then in late summer the well at the clinic failed due to overuse for cholera treatment. Drilling a new well was a huge, unplanned expense, but we were thankful to be able to fund it with our reserves. Our Medika Mamba malnutrition program was inundated with starving toddlers in August and September, the increase due to failed crops from lack of rain in the spring. In January, we re-entered crisis mode as our region faced a drastic water shortage, with an estimated 30,000 of our clients not having a drop of water for 14 days. We worked hard to provide water and mobilize the government for support, and also were happy to welcome other partners to the region.

Amidst the turmoil, I visited Haiti often and was keenly aware of the profound impact that ServeHAITI's operations have for the people of Grand-Bois. The simple question 'What if ServeHAITI were not there?' brought the stark response that, simply put, many hundreds would have died.

We look forward to the next year of improving the efficiency and outcomes of our current programs, and to increasing our network of partnerships to provide more holistic development and service to our neighbors. We will continue to be wise stewards of your funds as we grow into a more pro-active organization, better prepared for the crises that come our way.

We thank you for every donation you have made to our work, and for every effort you have made to tell others about our work and encourage donations. Your generous support, along with the tremendous efforts of Dr. Leopold and our staff, will ensure a better future for our friends in Grand-Bois.

- Angela Gilliam, Executive Director

2020 at a Glance

INCOME

\$521,628

EXPENSE

\$579,467

BUDGET BREAKDOWN

53%

TO HEALTH CENTER PAYROLL, OPERATIONS,
PHARMACEUTICALS, SUPPLIES, AND OTHER
CARE

13%

TO WATER AND EDUCATION PROGRAMS

18%

TO OPERATIONS AND EQUIPMENT

8%

TO PARISH SUPPORT AND DELEGATIONS

KEY CHALLENGES

- STAFFING TO INCREASING MEDICAL NEEDS
- PRIORITIZING PROGRAMS IN THE FACE OF RESOURCE LIMITATIONS

Income Statements

MAIN SOURCES OF REVENUE

\$237,879

FUNDRAISING EVENTS

\$280,985

INDIVIDUAL AND CORPORATE
GIVING

\$2,764

INVESTMENTS



Health



Some years we are able to spend our resources improving and building our healthcare delivery. This year we spent most of our time managing crises, mainly the cholera outbreak and its aftermath.

Aside from running an isolated cholera treatment center, ServeHAITI functioned as the de facto regional coordinator for cholera efforts, including the Haitian Ministry of Health, Red Cross, and World Health. Our Medical Director, Dr. Leopold, worked tirelessly to lead the effort, and his gracious leadership was a key factor in maintaining order in the chaos.

We treated 213 patients in our temporary cholera treatment center and had 5 deaths. Dr Leo and staff also supervised temporary treatment centers in the region. Using our Radio Station, Community Health and Water teams, we focused our message on water purification, disease awareness, and sanitation.

JUNE 2018

New Clinic Administrator, Medjine Telusma Jean-Pierre, was hired to oversee clinic inventory, personnel management, financial bookkeeping, and work with medical staff to record and organize data.

AUGUST 2018

The Medika Mamba Program, now in its 10th year, began to show a large increase, due to the failed crops in the area. Over the fiscal year, we saw more than 30% increase to this expensive but effective program. With 6 weeks of treatment, severely malnourished children can go from not having strength to walk or talk, to a state of good health.

FEBRUARY 2019

- 194 dental patients were seen by US volunteer dentists, Dr. Brian Prudent and Dr. Steve Adams, alongside Haitian dentists, Dr. Pete Peterson and Dr. Patrick Germain. Collectively they performed 582 extractions.
- US Volunteer and optometrist, Dr. Pete Korpi, with help from ServeHAITI Volunteer, Cynthia Smith, gave eye exams to 179 patients. 16 patients needing cataract surgery were identified, and treatment in PaP was organized. The team identified 7 patients that had Primary Open Angle Glaucoma (or at least ocular hypertension) and referred 3 patients to Port- Au-Prince for more urgent care (corneal-scleral laceration, angle closure glc, and macular edema. They gave out 100 pairs of readers and made prescription glasses for 21 patients.
- Miss Jules, a ServeHAITI nurse, was trained on the use of the tonometer to measure eye pressure. She will see our glaucoma patients monthly to measure and dispense their eye drops and will also assess suspected glaucoma patients seen by the physicians.
- Abby Peeters, long-term Public Health Volunteer, arrived to implement program monitoring and evaluation. She worked with key staff and began to develop our data gathering protocol.

In November a young mother, Josine, came to us in late stages of labor. She was severely pre-eclamptic and needed a C-section quickly. Our vehicle was out of service, and the only public taxi available broke down in the yard of the Health Center. We were able to use a rental car to transport her to PaP, but she had seizures on the way down. Upon arrival at PaP hospital, she was near death, but we had to beg for her to be admitted due to shortage of staff and medicine. After a c-section with no anesthesia, and after hours of effort by ServeHAITI to get her admitted to another private hospital, Josine and her baby are alive and thriving. This is profound impact.



BY THE NUMBERS

14,580 PATIENTS SEEN AT THE HEALTH CENTER

16,368 HOME VISITS MADE BY OUR COMMUNITY HEALTH WORKERS

376 BABIES DELIVERED

313 CHOLERA PATIENTS TREATED

PARTNERS IN CHOLERA CARE

- RED CROSS
- WATER WITH BLESSINGS
- UNICEF
- SOLIDARITE

Water



This year our Water Program focused on cholera prevention and well drilling. We coordinated regional efforts (Government and Water with Blessings) to provide water filtration systems to more households and focused on improving our Gift of Water program.

We began the year with high hopes of drilling 5 wells to provide water to more of our neighbors, having contracted with a professional geo-tech company to test and identify sites with a good chance of finding water. Unfortunately, our first 3 sites were dry, so we suspended drilling. A substantial water study of the region is needed before more resources are allocated to drilling.

In August, due to pumping large amounts of water for cholera operations at our Health Center, and providing clean water to neighboring villages, the pump and well at the Health Center failed. We hauled water (from a spring 45 minutes away) and used rain collections until the well-drilling rig was able to arrive in November. In January, ServeHAITI worked with Government of Haiti and new partner, Food for the Poor, to deliver water to areas without, and began development of long-term water strategy for the region. Food for the Poor committed to drilling more wells, with larger distribution systems to serve more households. ServeHAITI will cooperate with follow-up of new systems.

In March, we initiated an outside audit of our Water Filtration program and received good feedback on our 5,200 active systems!

BY THE NUMBERS

5200+ ACTIVE WATER FILTRATION SYSTEMS

PARTNERS IN PROVISION OF CLEAN WATER

- FOOD FOR THE POOR
- WATER WITH BLESSINGS

Education



A stronger education system will significantly improve quality of life as it brings more options in all areas of daily life. While healthcare remains our focus, we continue to promote opportunities for education in Grand-Bois.

The Muscatine Youth Choir Project continued, with the 3rd annual winter teen leadership training in February 2019. This program is funded and facilitated by volunteers from Iowa and provides an important cultural and artistic link for the youth of Grand-Bois. Construction on the community school at Les Palmes was completed in May 2019, after various delays due to road construction, heavy rains and civil unrest. 3 new upper grades will be added to the existing primary classes, allowing students to avoid a 3-hour walk to and from the next nearest school. School will serve up to 400 students.

ServeHAITI provided administrative support to the new school, helping build partnerships with other donors and organizations, so that the resources provided will have more focused impact on the students' learning.

"I cannot thank ServeHAITI and the Health Center enough for building our school and allowing us to offer the children a better future."

- Les Palmes School Director Baby Guerrier



Economic Development



In our quest to raise the quality of life in Grand-Bois, ServeHAITI looks for projects that promote personal and community-wide economic success, as well as opportunities for our ongoing projects to invest in the community. This year we spearheaded the initiative to get improved internet for the entire region and are researching funding of solar energy in Grand-Bois.

Last fiscal year, ServeHAITI's Economic Development Committee (SHecon) funded and helped facilitate a coffee training in Grand-Bois to help local farmers augment their income with sales from their own coffee trees. Since the session, 19 farmers have now planted 2040 coffee trees on their own land, of which 1820 survived the first year of growth. SHecon continues to partner with the Haitian Coffee Academy and Floresta to promote the growth of individual and regional coffee production.

January 2019: SHecon team traveled to Grand-Bois to conduct loan assessments and personal training sessions with borrowers. Current loans include bakeries, commerce (food and electronics), and livestock.

January 2019: SHecon purchased land to increase agriculture and eventual coffee production, aiming to supplement income for local farmers and health center operations.

February 2019: Holy Land Military Rosary Project provided 37 workers with 3 weeks of earnings making rosaries. The combined \$1200 in wages were a significant boost to the individual and community economies!

BY THE NUMBERS

19

MICROLOANS REPAYED

PARTNERS IN PROVISION OF ECONOMIC DEVELOPMENT

- FLORESTA
- HOLY LAND MILITARY ROSARY PROJECT

Thank you

ServeHAITI gratefully acknowledges the individuals, organizations, and foundations whose generous financial support makes our work possible. Although space considerations preclude us from listing every donor here, we would like to express our sincere gratitude to everyone who contributed to ServeHAITI during the 2018 - 2019 Fiscal Year. Without you, we could not achieve our goals in solidarity with the people of Grand-Bois, Haiti.

Gifts of \$25,000+

Henry & Billye Aaron
Victor Haydel

Gifts of \$10,000 - \$24,999

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Wayne & Judy Book
Michael and Judith Devine
Dlouhy Living Trust
Jon Ben Snow Memorial Trust
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Gifts of \$7,500 - \$9,999

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Our Lady of the River Church, Le Claire, IA
Louis Tanenbaum

Gifts of \$5,000 - \$7,499

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Gifts of \$2,500 - \$4,999

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Gifts of \$500 - \$999

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