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ANNUAL IMPACT REPORT

For the 2015 – 2016 ServeHAITI Fiscal Year (June 1, 2015 – May 31, 2016)



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A Message from the Chairman of the Board

"Never a dull moment," is a rejoinder that comes to mind as we look back on ServeHAITI's 2015-16 year in Grand-Bois, Haiti. It's an election year in Haiti and contested races leave us with no proclaimed victor for major government posts. The Dominican Republic has deported both residents and citizens of Haitian descent, with hundreds flooding into Grand-Bois. Drought during the critical growing season left farmers scrambling when rain finally came early in the planting season. First Chikungunya and now the Zika virus threaten all the Caribbean. An incident on the road to Port-au-Prince reminded us that providing security is essential in our environment.

Nevertheless, ServeHAITI has been able to grow stronger during the year along with the community we serve thanks to our many passionate volunteers, board members, and donors. The end of this fiscal year finds our finances more secure than last year by \$15,997, through a wide range of fund raising efforts. We have raised the level of service, increasing the number of our Community Health Workers and school repairs. We have been able to navigate through Haitian property and estate laws to purchase an adjoining farm, which comes complete with a major building on site. But this building's potential as a nutrition center, training location, and community center begs for a serious capital campaign in the future. Critical equipment ranging from an ultrasound machine to the new vehicle to traverse the almost impassible roads have been upgraded.

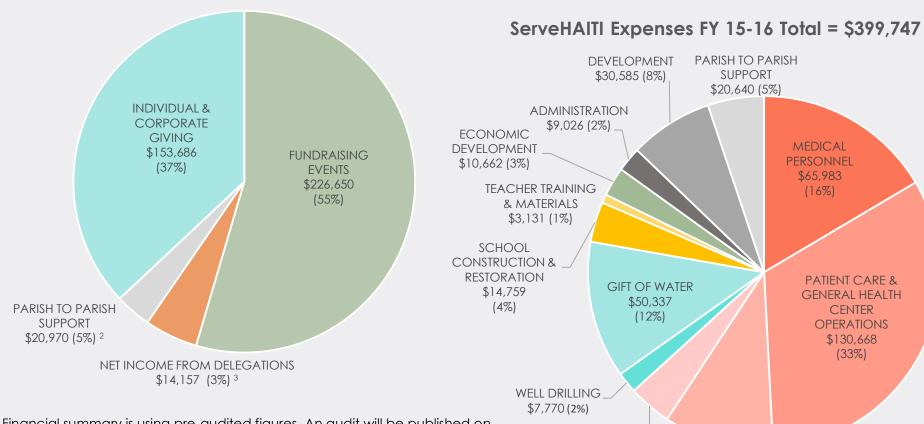
Some new directions are underway. We are altering the layout of the clinic to more successfully provide maternity services to the community and also to enhance security. We have struggled to maintain the infrastructure with volunteer labor from the U.S., but we are now shifting to employ the local population after the training we are providing. Another water well was recently drilled: productive but deep. We plan to pump water by solar power and are considering teaming with another organization. We have contracted with Paige Dirksen as development consultant. She will enable a broader, more thorough range of fundraising activities. We were extremely fortunate to have long term volunteers reside at the clinic this year, first Amanda Styers and then Kim Snyder. They did wonders in relieving Dr. Leopold of a wide range of management chores and communication with the States.

Things have changed in Grand-Bois in ways we must contend with and use to our advantage where possible. We see more motor bikes on the road and they are well suited for the rough roads but involve some personal risk. They now carry the Community Health Workers to regular meetings at the clinic and enable personal transportation. Cell phones are providing extensive interconnectivity. On the other hand, the clinic needs better internet connections to communicate business matters with the States. Drones now used by Dr. Michael Grady for gathering pictures of the property may someday be used for urgent delivery of medication without the need for roads. Exciting times and blessings come in all shapes and sizes. Details on these and other challenges and accomplishments are on the following pages.

-Wayne J. Book, Ph.D., Chairman of the Board

FINANCIAL SUMMARY

ServeHAITI Income FY 15-16 Total= \$415,6841



MEDIKA MAMBA

\$15,840

(4%)

COMMUNITY

HEALTH

\$40,346 (10%)

- ¹ Financial summary is using pre-audited figures. An audit will be published on our website at www.servehaiti.org as soon as completed.
- ² Parish to Parish Support funds come from The Basilica of the Sacred Heart in Atlanta, GA (and its SVDP society), Our Lady of the River in Le Claire, IA, Sacred Heart in Groton, CT, and several other parishes. These funds are used to support St. Pierre Parish in Grand-Bois, Haiti.
- ³ Volunteers pay their own way to travel to Grand-Bois, Haiti. Any income made from these delegate fees is used towards infrastructure maintenance to offset expenses incurred by housing volunteers.

+ HEALTH



14,634 patients were seen at the St. Vincent de Paul Health Center this year.

Of these, **2,832** were new patients.

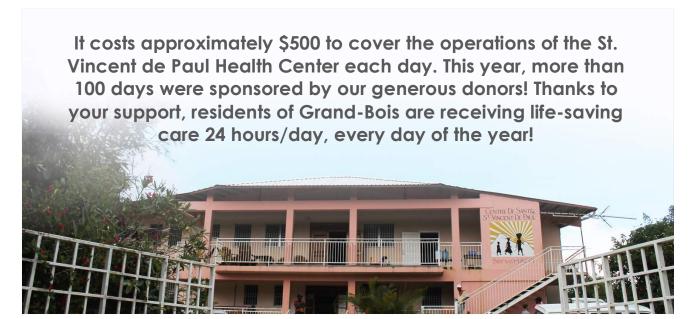
Over **4,000** residents were given medical care free of charge.

Over the past year we have increased the breadth of our provided services and have contributed to the local economy by adding several new employment positions in Grand-Bois, including a Clinic Maintenance Supervisor.

ServeHAITI continues to partner with the Ministry of Health, offering our clinic as a site for its Social Service Program. This program provides further education to graduating doctors and nurses by sending them to specific sites for a residency. Although they are not on our general payroll, we do provide a fair stipend to these healthcare professionals and currently have one resident doctor working at the Health Center.

We have also been fortunate to have 2 long-term volunteers reside at the Health Center this year, filling the role of Field Operations Manager. Amanda Styers served in this role for 6 months at the beginning of the fiscal year, followed by Kim Snyder. Both streamlined day to day operations and facilitated communication between Dr. Leopold Bourgouin, Medical Director of the Health Center, and our US volunteers.

Your continued support also allowed us to purchase a new vehicle in June of 2015. It is used to transport much needed supplies, as well as patients that require further medical attention than we can provide. This has been crucial in getting our patients the critical care they need.



+ HEALTH (cont.)

422 babies were born at the Health Center.

Our 12 Community
Health Workers made
over **12,500** home
visits throughout the
year.



ServeHAITI's 12 Community Health Workers serve as liaisons between the Health Center and the community. In January of 2016, under the direction of former board member Dr. Lois Howland, graduate nursing students from the University of San Diego provided additional training to these dedicated workers to expand their knowledge and skills in perinatal care and several other areas of medical care and referral.

A major building renovation began in early 2016 in order to keep up with growing demands at the Health Center. The maternity ward received a major face-lift with the expansion of the birthing room and the installation of floor tile. More storage has been added, new security doors and gates have been installed, and rusted metal from heavy rains has been repaired. Several rooms received a fresh coat of paint, and equipment has been re-arranged to make the most efficient use of our space.



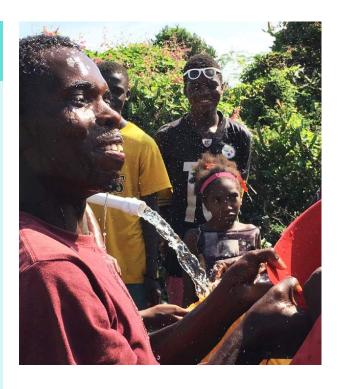
WATER

950 Gift of Water Filtrations Systems were distributed to families in Grand-Bois this year.

In collaboration with the non-profit Gift of Water (based out of Port-au-Prince). ServeHAITI distributes these bucket-based water filtration systems to give families access to clean drinking water, which in turn saves lives.

ServeHAITI employs 15 local water technicians to monitor the day to day success of the program and to maintain the filtration systems.





ServeHAITI is in the final stages of negotiating a solar water pump project for the well drilled in the town of Jakace. Once the pump is installed and its housing unit is constructed, the well will provide clean drinking water to approximately 5,000 Jakace residents. Before the well, local families often sent their children to the nearest river for water, a trip that would take approximately 1½ hours and covered several miles. Bringing a clean water source to the local community will improve both health and education, as children frequently have to miss school to retrieve water for the family.

"We only collect water in the morning, as the source is not too close to our house and [my youngest daughter] is too young to go there in the afternoon. It would be dark by the time to get back home. The kids don't have enough time to study, they have to walk too far to get water and they are always late for school."

- Marie Jules Pierre, Jakace Farmer, on their current water source

"Set in one of the harder places to visit, ServeHAITI along with Dr. Leopold have created a model for other communities to follow. Between management, communication, and program upkeep, there is very little that spins out of control. As in Haiti, most things are not easy but Gran Bwa is able to use the resources at hand to accomplish great things.

- Michael Herriman, Gift of Water Program Manager



EDUCATION

During our June & July summer trips of 2015, 60 teachers from 20 local schools were trained through our Teacher Training Program.

Teachers were introduced to a number of teaching strategies and techniques, and each school was given a suitcase of educational supplies for use in their classrooms.

This year's training impacted an estimated 4,000 students.



In August of 2015 construction began on the new Le Palmes school through our *Restore Our Schools Program*. While we intended to have the school operational by this time, the harsh realities of building in this extremely difficult environment have taken their toll on the project. We sought the input and expertise of two independent Haitian Graduate Engineers familiar with Haiti's earthquake design standards (developed after the 2010 earthquake) to make evaluations.

The extreme difficulty of transporting over unbelievably long, rough "roads" no doubt contributed to the construction contractor's improper choice of local sand (not suitable for concrete), and a diluted formula for concrete and mortar to bond concrete block and stones together. Both engineers inspected the building independently and proposed similar remedial design concepts to address making the building stronger. Remediation of construction will not be inexpensive and it will not be easy or quick. But it can be done and done correctly.

It is our plan to engage one of the two engineers to design the remedial structure for the school, and to have them hire the labor, purchase the materials, and oversee the remedial construction to make these schools durable and long serving for the children of this remote location. They will make regular observations of the construction to see that proper materials and techniques are used to implement their design.

We hope our donors will understand and support this effort to ensure a safe learning environment for the children of Le Palmes. "Piti, piti, zwazo fe nich li."

(Little by little the bird builds its nest).

"I have been teaching for 19 years, and I find great joy in being a teacher. The teacher training gives us self-confidence, and I am proud to say that I am now helping other teachers [in Grand-Bois] to teach with confidence. We now feel free to teach because we have self-confidence. I want to thank [ServeHAITI], because if we know something better, it's because of you."

Emmanual Cadet, Principal and 5th/6th grade
 Teacher at Institution Mixte Communautaire
 Coeur de Jesus in Grand-Bois, Haiti



\$ ECONOMIC DEVELOPMENT

To date, 15 loans have been granted by ServeHAITI's Economic Development Committee (SHecon) to support local businesses. The loans range in size from \$350 - \$3,600, for a total of \$10,500 loaned.

In November of 2015, SHecon held a training for 19 Haitian entrepreneurs. During the intense 5-day course, the entrepreneurs learned how to start a business and techniques



to grow and improve existing businesses. The course covered a full range of topics, including marketing, finance, production, and quality assurance.

Since the training, several entrepreneurs have submitted business proposals to the committee. These proposals are currently being reviewed.



"ServeHAITI is a peer to peer partnership with the community of Grand-Bois. The lessons I have learned through working with the Haitian people, about myself and life in general, will remain with me for the rest of my life. The strength and happiness of the Haitian people are infectious. Every trip leaves me physically drained, but with a smile on my face, and inspired to do more in life."

-Danny Ritt, Board Member & Chair of the Water Committee

OUR APPROACH

Mission

ServeHAITI is a non-profit, faith-based organization working in solidarity with the people of Grand-Bois, Haiti to achieve a better quality of life.

Vision

Our vision is for Grand-Bois to grow into a thriving, self-sustaining mountain community where every man, woman and child has access to healthcare, a quality education, economic opportunities, clean drinking water and nutritious food. By working together with our Haitian partners, we are committed to helping alleviate unnecessary human suffering in this impoverished region.

Strategy

Our strategy is community-centric and rooted in collaboration. We strive to empower and nurture community leaders and all Grand-Bois citizens by advancing their knowledge, resources and skills, so that they become the change within their community. Emphasizing the values of respect, dignity, and sustainability, success is indicated by the thoughtful manner in which knowledge, care and solutions are shared and provided.



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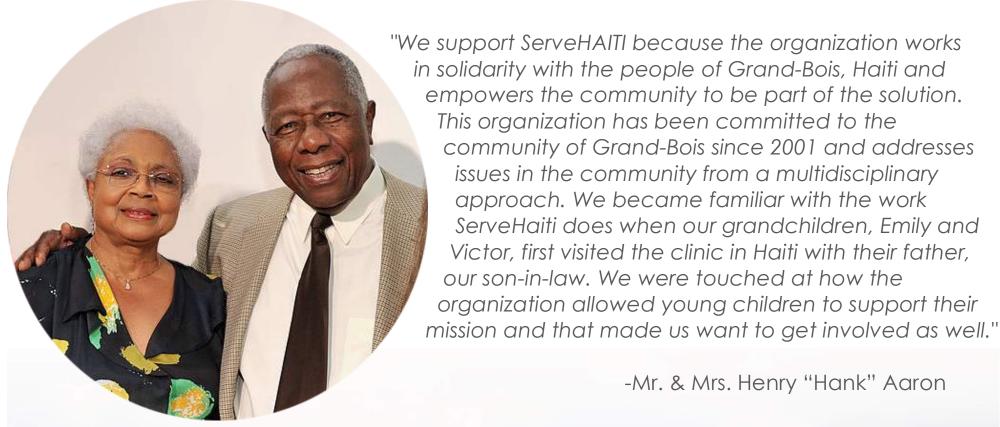
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Robert Balke, AIA

Victor I. Haydel

Shakira Gavin

Eve Haydel



"We support ServeHAITI because the organization works in solidarity with the people of Grand-Bois, Haiti and empowers the community to be part of the solution. This organization has been committed to the community of Grand-Bois since 2001 and addresses issues in the community from a multidisciplinary approach. We became familiar with the work ServeHaiti does when our grandchildren, Emily and Victor, first visited the clinic in Haiti with their father, our son-in-law. We were touched at how the

-Mr. & Mrs. Henry "Hank" Aaron



DONORS

ServeHAITI gratefully acknowledges the individuals, organizations, and foundations whose generous financial support makes our work possible. Although space considerations preclude us from listing every contribution here, we would like to express our sincere gratitude to everyone who contributed to ServeHAITI during the 2015 – 2016 Fiscal Year. Without you, we could not achieve our goals in solidarity with the people of Grand-Bois, Haiti.

Gifts of \$25,000+

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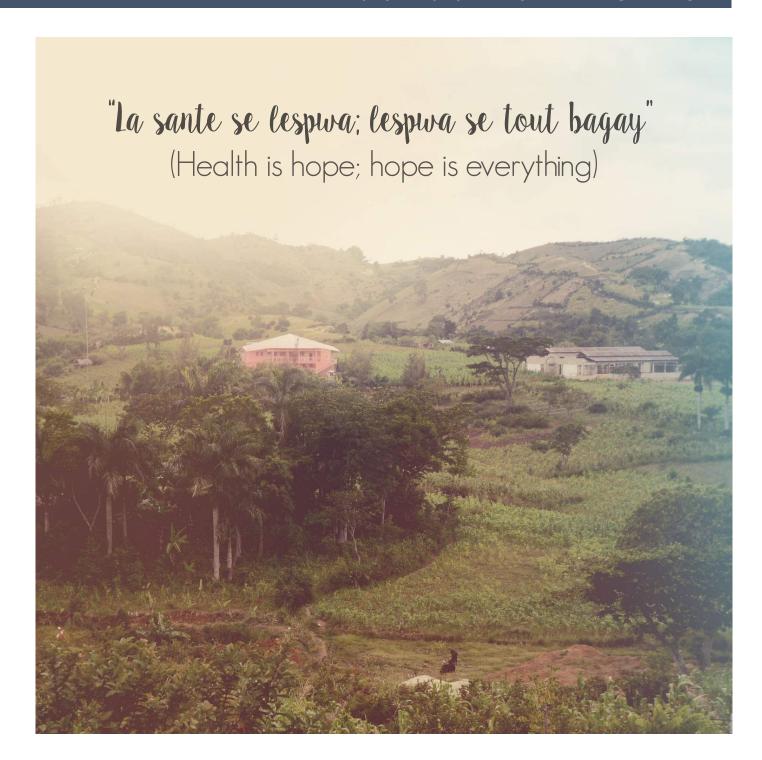
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Thank you for your financial and in-kind contributions, and for attending our events and spreading the word about the work we do. You are helping us accomplish our mission of working in solidarity with the people of Grand-Bois, Haiti to achieve a better quality of life.



"I volunteer with ServeHAITI because we are all members of the same human family, and we all deserve to be treated with dignity and respect. No person should ever have to live in hunger, to go without access to clean water, to die of a preventable illness. I volunteer with ServeHAITI to be an active member of the global community, working in solidarity to foster hope and forge a healthier tomorrow."

-Abby Peeters, ServeHAITI volunteer









ServeHAITI, Inc.

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