

353 Peachtree Street, NE
Atlanta, GA 30308
www.servehaiti.org



2016-



ANNUAL IMPACT REPORT

For the 2016 – 2017 ServeHAITI Fiscal Year (June 1, 2016 – May 31, 2017)



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A Message from the Chairman of the Board

As we look back at ServeHAITI's 2016-2017 year in Grand-Bois, Haiti we can recount many challenges and successes. Weathering a Category 3 hurricane, numerous tropical storms, a volatile election cycle, and the daily demands of serving the 65,000 people in the region did not hinder us from keeping the doors of the St. Vincent de Paul Health Center open 24/7 for business as usual. All the credit for this resolute determination to provide healthcare to our stakeholders goes to the many Haitian men and women employed by ServeHAITI and led by Medical Director, Dr. Léopold Bourgoïn.

In spite of the challenges, ServeHAITI and the community we serve have been able to grow stronger, thanks to our many passionate volunteers, board members, and donors. At the end of this fiscal year, our financial position is more secure than the previous year due to a wide range of fundraising efforts and strict adherence to our budgeted plans. I am proud of the effective stewardship of the time, talent and treasure entrusted to us by our volunteers, donors, and stakeholders. We continue to raise the level of service by sustainably increasing the number of employees in Grand-Bois. We are concurrently training a select few teachers to be leaders in their schools, while improving instructional practices at schools throughout the region. And we are giving budding entrepreneurs hope and resources to build their businesses and foster the growth of the local economy.

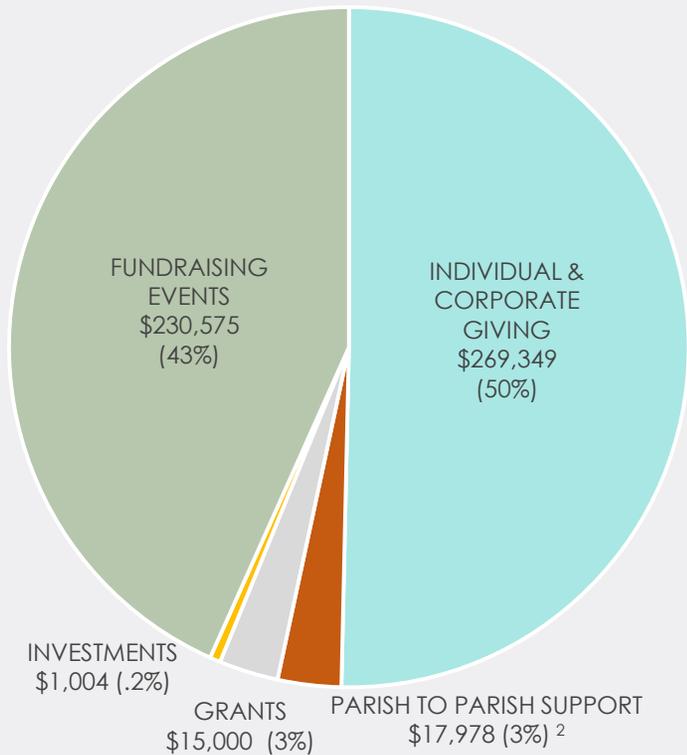
Finally for 2017, the board voted to take a major step to solidify our foundation and to aggressively move the organization forward by authorizing the hiring of a full time Executive Director. It is our goal to have an experienced, well qualified Executive Director in place as we grow into 2018 and beyond.



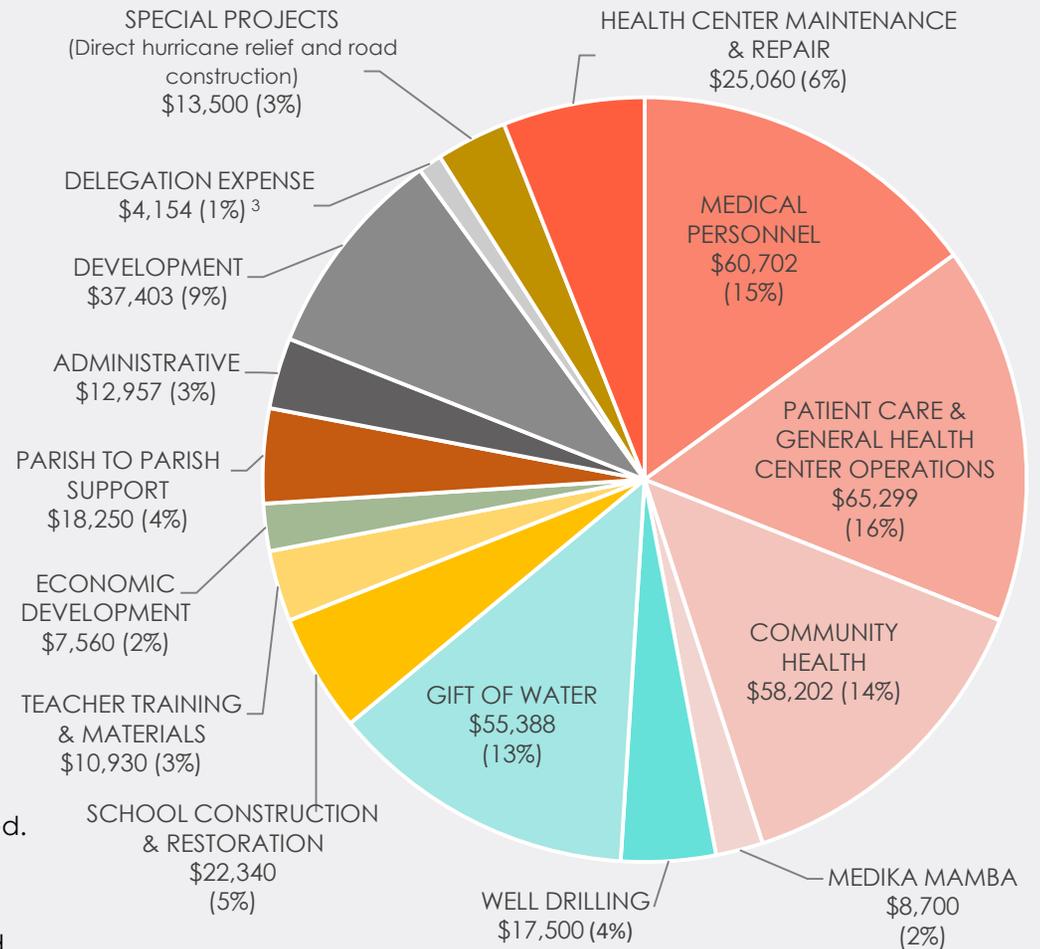
Victor Haydel
Chairman of the Board

FINANCIAL SUMMARY

ServeHAITI Income FY 16-17 Total= \$533,906¹



ServeHAITI Expenses FY 16-17 Total = \$417,946



¹ Financial summary is using pre-audited figures. An audit will be published on our website at www.servehaiti.org as soon as completed.

² Parish to Parish Support funds come from The Basilica of the Sacred Heart of Jesus in Atlanta, GA (and its SVDP society), Our Lady of the River in Le Claire, IA, and several other parishes. These funds are used to support St. Pierre Parish in Grand-Bois, Haiti.

³ Volunteers pay for their own travel to Grand-Bois. Payment of delegate fees sometimes straddles fiscal years, leading to a surplus in some years (2015-2016 ~ \$14,157) and a deficit in others. Any net proceeds are applied toward infrastructure maintenance.

+ HEALTH



Dr. Leopold Bourgouin uses the Ultrasound machine to monitor an expectant mother

Our staff at the St. Vincent de Paul Health Center saw over **14,000 patients** this year.

Our Community Health Workers made **12,961 home visits** this year. They serve as liaisons between the Health Center and the community.

We were reminded of Haiti's vulnerability to extreme weather when Hurricane Matthew made landfall on the country in October 2016. We are grateful to our generous donors who contributed more than \$20,000 toward Hurricane Matthew relief efforts. Distribution of the funds was overseen by ServeHAITI's Social Worker, André Fritz Jean Louis. In addition to direct relief to families most impacted by the storm, ServeHAITI took steps to ensure that the men, women, and children of Grand-Bois would not be subject to an increased risk of cholera or other waterborne infections. ServeHAITI kept the spread of cholera in check in the region through patient care at the St. Vincent de Paul Health Center, health and hygiene education, and the distribution of additional GOW filtration systems and chlorine tablets.

Nonetheless, crops were devastated by the hurricane, leading to a reduction in available food and an increase in malnutrition. Thankfully, ServeHAITI was able to combat this increase as a result of recent improvements to our *Medika Mamba Program*. Health Center staff received additional training this year to learn how to more effectively respond to these urgent needs. They are now providing a higher level of care to patients in the program.

"I know what's wrong with my child now. The nurses have taught me a lot. I know she will live because of their work."

– Cristelle Sanon on having her daughter, Louloune, in the *Medika Mamba Program*



+ HEALTH (cont.)

345 babies were born at the Health Center this year.

Their parents were given a “Welcome Home Baby Kit”, containing items essential to care for their newborn at home.

“I come to the hospital because I know it is clean and I can rest. I am safe here and so are my babies.”

– Naitana Paulin, after delivering twins at the Health Center



We believe oral health is key to the overall health of our patients and are continuing our search for a part-time dentist in-country to serve the community. In the interim, U.S.-based dentists, Dr. Brian Prudent & Dr. Stephen Adams, as well as Haitian dentist, Dr. Brice Butler, have provided dental care in the region during our delegate trips. This year they collectively saw 93 patients, with a total of 300 extractions performed.

In addition to oral care, our medical volunteers also provided specialized eye care thanks to U.S. volunteer Dr. Pete Korpi. Dr. Korpi spent two weeks at the Health Center examining more than 300 patients and training the Health Center staff to diagnose vision problems using a slit lamp and biomicroscope. For those patients requiring vision correction, Dr. Korpi determined their prescriptions, had glasses made upon his return to the U.S., and sent the glasses back to the Health Center for distribution. More than 200 pairs of glasses were distributed. Dr. Korpi also referred 17 patients for surgical care in Port-au-Prince, and dispensed medications as needed.

Continued growth for ServeHAITI has brought more jobs to Grand-Bois during the 2017 fiscal year, including three new security guards at the Health Center. Three members from the community joined the ServeHAITI team as Security Agents on August 1, 2016 following four weeks of intensive training in Port-Au-Prince. These trained guards now monitor the St. Vincent de Paul Health Center and its premises to ensure a safe and secure environment for our patients, staff, residential employees, and guests.

At the end of this fiscal year, construction began on a new out-building waiting room that will also serve as a shelter for the new security guards. The extra space provides shelter from sun and rain for patients waiting to be seen and security guards alike.



ServeHAITI's St. Vincent de Paul Health Center continues to be busy. An average of 1,200 patients are seen each month.

WATER

890 Gift of Water filtration systems were distributed to particularly remote regions of Grand-Bois this year.

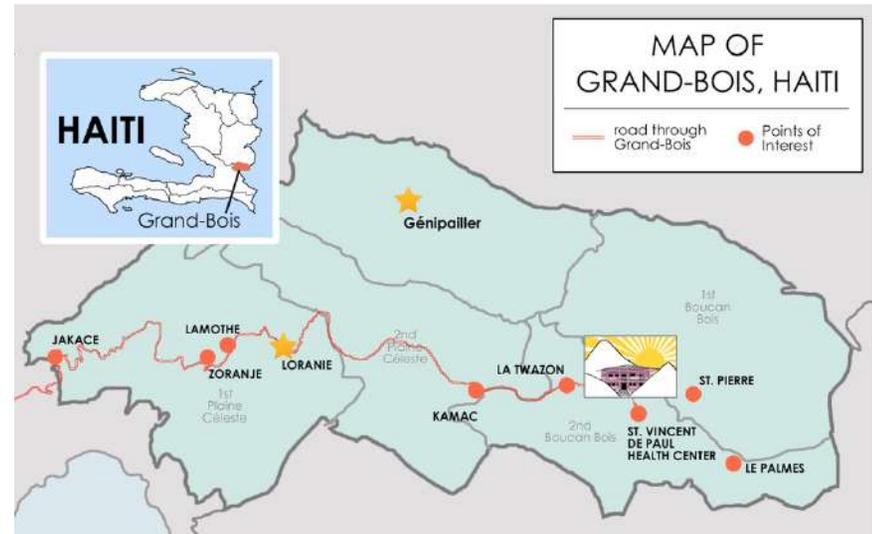


To collect their buckets, residents throughout Génipailler walked miles to meet the ServeHAITI vehicle, which could only go so far on the impassable roads. "The gratitude was abundant," said Maccène, ServeHAITI's GOW Supervisor.

ServeHAITI's 15 Gift of Water (GOW) technicians remained very busy this year, distributing 890 GOW filtration systems to families in Grand-Bois, including 90 families in the more remote areas of Génipailler (one of Grand-Bois's five regions).

ServeHAITI also distributed GOW filtration systems at a ceremony in the town of Loranie, located in the mountains beyond Zoranje.

GOW technicians spoke to the Loranie residents about the importance of sharing their GOW buckets with neighbors, and taught them about ServeHAITI's GOW Program and how to properly use the filtration systems. ServeHAITI board members and volunteers also had the pleasure of speaking to the GOW recipients, thanking them for their patience and recognizing the donors who made these gifts possible.



Meet Grand-Bois resident, Ade Marie Joseph. Ade takes tender care of her Gift of Water filtration system because she understands its critical importance to her family's health. She has had it for five years, but it looks brand new. She reported that her nine children are healthy, and that even when cholera is in the

area, they are not afraid. Ade's family is fortunate to have a well just three minutes away. It serves as their main source of water, which is then treated in their GOW bucket. Ade is quite fond of the Health Center. All her children were born there and she is visited regularly by a ServeHAITI Community Health Worker who monitors her hypertension and that of her mother and neighbor.



EDUCATION

45 teachers from 15 local schools were trained during our 2016 Summer Teacher Training Program.

"The training helps me go back to school with a better method to teach. The lesson plans ServeHAITI creates help my students have fun while they learn. During lunch breaks, I teach the other teachers what I learned in the training. ServeHAITI has given us desks and books and I believe the children learn better with those tools. My hope is that ServeHAITI continues with the training because it's important to help teachers get better at their job; it helps the community."

-Ketie Azor, Teaching for 8 years at Ecole Nationale de Palmes



In order to empower educators in Grand-Bois to improve instructional practices, ServeHAITI's Education Committee revised the June 2016 summer *Teacher Training Program*. Since its inception, American teachers facilitated the program. This year, five of the strongest local teachers from previous trainings were selected to serve as leaders and facilitators of the training program. They came a week early to receive training on how to deliver the instruction. 45 teachers from 15 schools participated in the 2016 *Teacher Training Program* over a three week period.

Following the summer *Teacher Training Program*, teachers and students participated in the 3rd annual *Music Training Program* facilitated by ServeHAITI Volunteer Ric Smith with the Muscatine, IA Youth Choir. Two groups of 30 children received music instruction for two hours each day during the week of training. In order to expand the program's impact, Ric spent a week in January 2017 training 10 Haitian students to assist with the summer 2017 *Music Training Program* and prepare them to become peer mentors.



Jesus Heart School prior to construction



Jesus Heart School near completion

On January 28, 2017 ServeHAITI began construction on a new building for Institution Mixte Communautaire Coeur de Jesus (Jesus Heart School) through our *Restore Our Schools Program*. The school is approximately 1 mile from the Health Center. Funding for the construction was made possible by the John

Ben Snow Memorial Trust. Construction is being supervised by Devilus Frusnel, and is expected to be completed by the end of 2017. With the previous school structure, students were barely protected from the elements, making learning very difficult during the rainy season. The rebuilding plan included installing concrete walls, with interior divisions between classrooms, open windows for natural light, a tin roof, and sanitary latrines. ServeHAITI is thrilled to provide these students a safe and positive environment in which to learn for many years to come.

Reconstruction is expected to begin at the end of 2017 on a school in Le Palmes. The original construction was halted upon realizing the contractor was sourcing materials locally due to the extreme difficulty of transporting them to the site, but the local materials were of an inferior quality. ServeHAITI is committed to giving the students and teachers of Le Palmes the safe and secure school they deserve. We are currently obtaining quotes from other contractors who will use appropriate materials. Thankfully, we received a few unexpected but very generous donations which will go a long way toward covering the increased construction costs. We appreciate your patience and understanding as we work through a myriad of challenges to ensure a safe learning environment for the children of Le Palmes.

\$ ECONOMIC DEVELOPMENT



“I had a dream, which is now a reality. Thank you ServeHAITI and SHecon for the wonderful idea to bring support to allow people to realize their dream.”

- Dorcilus Dorelien, recent recipient of loan for a goat farming business

Dorcilus markets his business by word of mouth and is the only person that raises goats in the area. He was able to hire two employees after receiving a loan to help with his business.

This year, ServeHAITI's Economic Development Committee (SHecon) reviewed seven business plans from Grand-Bois entrepreneurs after the week-long *Entrepreneur Training Program* held in November 2016. The committee officially approved four of the plans to receive a loan through the *Microfinance and Tailored Lending Program*, for a total commitment of approximately \$11,700 USD. The loans will support a variety of entrepreneurial ventures that SHecon believes will help improve the economy of Grand-Bois. Recipients of the loans include Dorcilus Dorelien (goat farming business), Pauline Casimir (bakery), Nicholas Sanon (agricultural supply and equipment store), and Dieu-Vert Selenyce (food supply store).

SHecon continues to explore other avenues of economic growth in Grand-Bois, including a partnership with Floresta Ayiti (Haiti). Through this partnership, SHecon hopes to provide more business trainings while stimulating coffee production in the region. In January 2018, SHecon will provide a 2-day refresher course for local entrepreneurs and new loan recipients, which will focus on effective record keeping.

“My bakery is because of SHecon. They helped me. I am now able to help others.”
- Cecile Louis-Juste.

Cecile's bakery business was made possible by a loan from SHecon and now her business is growing rapidly. She uses the marketing tools she learned from SHecon to spread the word about her business and it has proven effective. She now sells wholesale and has customers as far as the Dominican Republic. She is now paying her experience forward by teaching 10 women to bake so that they too can provide for their families.



19 loans have been granted by ServeHAITI's Economic Development Committee (SHecon) to support local businesses. The loans range in size from \$350 - \$3,700, **totaling over \$22,000 granted to date.**

14 of these loans have been repaid in full, and 5 are currently active.

OUR APPROACH

Mission

ServeHAITI is a non-profit, faith-based organization working in solidarity with the people of Grand-Bois, Haiti to achieve a better quality of life.

Vision

Our vision is for Grand-Bois to grow into a thriving, self-sustaining mountain community where every man, woman and child has access to healthcare, a quality education, economic opportunities, clean drinking water and nutritious food. By working together with our Haitian partners, we are committed to helping alleviate unnecessary human suffering in this impoverished region.

Strategy

Our strategy is community-centric and rooted in collaboration. We strive to empower and nurture community leaders and all Grand-Bois citizens by advancing their knowledge, resources and skills, so that they become the change within their community.

Emphasizing the values of respect, collaboration, and sustainability, success is indicated by the thoughtful manner in which knowledge, care and solutions are shared and provided.



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"I had no idea what to expect during my first visit to the clinic and felt a sense of urgency the entire time I was there. Within the first 24 hours of my visit to the clinic, I assisted with delivering two babies, held a baby who lost his mother during birth and met a young woman who would change my life forever. Although I have worked with several organizations to support development projects of all types; Grand- Bois exposed me to my next path in life.

While standing on the balcony looking over Grand-Bois, I decided to apply to graduate school and specifically to focus on nonprofit management. I wanted to find a meaningful way to help strengthen community and organizational partnerships like Grand-Bois and ServeHAITI making critical strides. My admission statement chronicled the visit to the clinic and what I witnessed watching the volunteers, community members and staff of ServeHAITI.

I am now currently enrolled in the Andrew Young School of Policy as an MPA candidate. Much of my work this semester allowed me to focus on ServeHAITI...The work this small yet dedicated group of people facilitates is astonishing. I am proud to support the efforts of ServeHAITI and look forward to continuing to find ways to support the sustainability of the mission and the community of Grand-Bois.

What impressed me the most was the cultural considerations and desire to support capacity building within the community. Also, the level of transparency and commitment of every volunteer and board member. I truly felt a sense of all efforts pointing to solidarity and sustainability of the Grand-Bois community. The work of this organization is bigger than all of us and supports life and a constant light of hope."

– Dwan Adams, ServeHAITI Volunteer

DONORS

ServeHAITI gratefully acknowledges the individuals, organizations, and foundations whose generous financial support makes our work possible. Although space considerations preclude us from listing every contribution here, we would like to express our sincere gratitude to everyone who contributed to ServeHAITI during the 2016 – 2017 Fiscal Year. Without you, we could not achieve our goals in solidarity with the people of Grand-Bois, Haiti.

Gifts of \$25,000+

Victor Haydel

Gifts of \$10,000 - \$24,999

Michael and Judith Devine
 Dlouhy Living Trust
 Ben & Kristin Froeschle
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Gifts of \$7,500 - \$9,999

Peter & Sheila Anderson
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Gifts of \$5,000 - \$7,499

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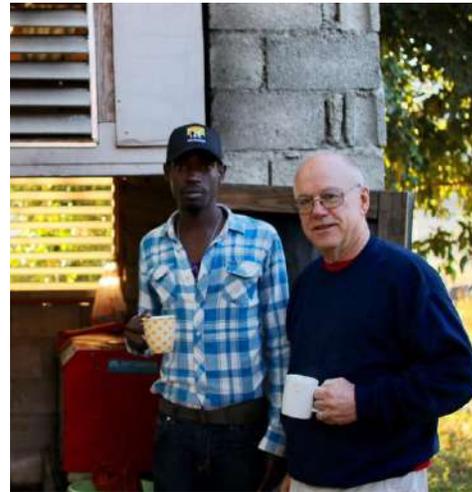
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DELEGATE TRIPS

This year, 82 volunteers visited Grand-Bois during our delegate trips. They delivered supplies, medication, and medical equipment that is critical to our everyday operations. These volunteers also assisted in routine care of Health Center patients, provided specialized optometry and dental care, helped with maintenance and infrastructure improvements to the Health Center, assisted with our *Teacher Training* and *Music Training Programs*, accompanied CHWs on home visits, trained staff members in medical care, took inventory of medication and equipment, gathered data for our *GOW Program*, and assisted with GOW distributions.



Our work wouldn't be possible without the support of our volunteers from across the U.S. We are grateful to have such amazing and dedicated individuals that work alongside our Haitian counterparts in order to best serve the community of Grand-Bois.

THANK YOU!

Your support this past year was important and made a lasting impact for the people of Grand-Bois. Thank you for your financial and in-kind contributions, and for attending our events and spreading the word about the important work we do. You are helping us accomplish our mission of working in solidarity with the people of Grand-Bois, Haiti to achieve a better quality of life.



In loving memory
of
Luckner Celestin



On October 18th, 2016, ServeHAITI tragically lost one of its faithful Gift of Water Technicians after he was struck and killed in a hit and run accident on his way to Port-au-Prince. He was well respected and loved by all.

"We've lost a good man, a brother, friend and loyal employee"

- Dr. Léopold Bourguin, Medical Director, St. Vincent de Paul Health Center, Grand-Bois, Haiti



ServeHAITI, Inc.

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